

CASE STUDY:

White River Nutrition Simplifies SDS Management with TotalSDS™ Manager

Executive Summary

White River Nutrition, a wellness manufacturer committed to workplace safety and compliance, turned to TotalSDS after their previous SDS system became unavailable. EHS Coordinator Calista Martin led the transition and shares how TotalSDS dramatically simplified their SDS library management, audit preparation, and employee access.

TotalSDS delivered a smoother onboarding experience, offered intuitive QR code access for employees, and saved the company hours of manual effort every month. The switch not only improved internal compliance but also enhanced confidence ahead of OSHA inspections.



The Challenges

White River Nutrition faced several challenges that prompted their switch:

- **Loss of Access:** After switching from a parent company's SDS system, they were left without a compliant solution.
- **Limited Employee Access:** The previous system required login credentials, which conflicted with OSHA's expectation for unbarred SDS access.
- **Confusing Search Results:** Searching for a chemical would bring up multiple SDSs—even those not used on site—leading to employee confusion.
- **Manual Paper Burden:** To stay compliant, the company had to print physical SDSs, an inefficient and time-consuming process.
- **High Costs:** Renewing the previous system was significantly more expensive than alternatives.

"It's very important that I have ease of access for employees... and the QR code system makes it so much more streamlined."

Calista Martin
EHS Coordinator,
White River Nutrition

The Solution

White River Nutrition chose TotalSDS Manager for its modern features, ease of use, and responsive support:

- **Smooth Onboarding:** The TotalSDS team took over the heavy lifting of building the SDS library, including uploading SDSs Calista supplied.
- **Customized QR Code Posters:** Employees can access SDSs instantly using branded QR code posters hung throughout the plant.
- **Simplified Search Function:** The system only displays SDSs specific to White River's inventory—eliminating clutter and confusion.
- **Fast Upload Times:** New SDSs submitted by Calista were typically uploaded within 48 hours.
- **Affordability:** Compared to the prior vendor, TotalSDS was the cost-effective choice.

"Your team just took the ball and ran with it. It made it very easy for me."

An Easy and Affordable Solution for the Most Time Consuming Part of Your Safety Plan.

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About White River Nutrition

White River Nutrition operates oilseed processing facilities across the U.S., producing high-quality soybean meal and oil. Backed by decades of agricultural experience, the company is committed to safety, nutritional excellence, and strong partnerships with farmers. Recent expansions include facilities in Indiana and Iowa, and development rights in Nebraska, as White River continues to grow through strategic acquisitions and new developments.

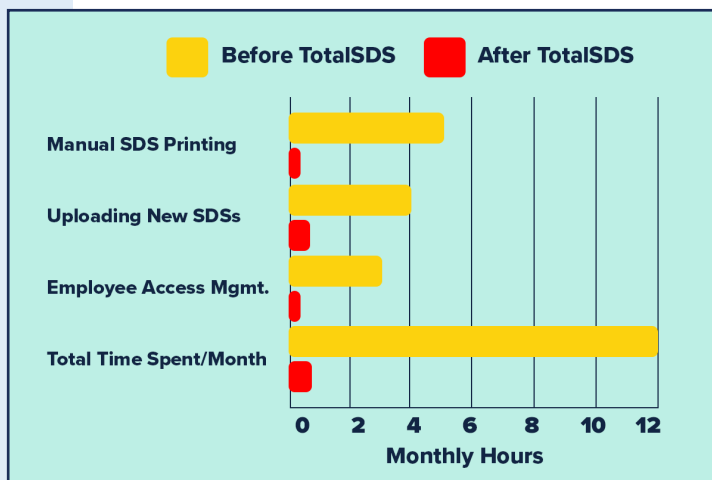


Results

Since implementing TotalSDS Manager, White River Nutrition has seen substantial operational improvements:

- **Instant, Barrier-Free SDS Access** for all employees accessing the software, mobile app and QR codes
- **Significant Time Savings:** Calista now spends only minutes per month maintaining SDSs—compared to hours of manual updates previously
- **Audit-Ready Compliance:** OSHA auditors are consistently impressed with their accessible Hazard Communication program
- **Lower Costs:** The switch resulted in measurable financial savings
- **Happier, Informed Employees:** No more confusion over which SDS to use

TIME SAVED WITH TOTALSDS MANAGER



Conclusion

TotalSDS not only saved White River Nutrition time and money but also simplified their compliance readiness in a high-stakes regulatory environment. The custom QR code system and dedicated support have empowered Calista and her team to focus more on safety and less on paperwork. With TotalSDS, they're now ahead of audits, not scrambling because of them.

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